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Top 21 Phone Banker Interview Questions

- 1) What Do You Mean By The Term Sweep In Fixed Deposits?**
- 2) What Is An Open-Ended Mutual Fund?**
- 3) How Will You Handle An Angry Customer?**
- 4) Can You Handle A High Number Of Calls Everyday?**
- 5) What Is An Annuity Scheme?**
- 6) How Will You Entertain An Elderly Customer?**
- 7) Why You Left Your Last Job?**
- 8) How Will You Handle A Complaint Related To Fraud?**
- 9) What Is The Treatment Of Assets In Accounting?**
- 10) What Do You Mean By Provisions?**
- 11) Which Book Have You Read Recently?**
- 12) What Do You Want To Change In You?**
- 13) What Are Debtors And Creditors?**
- 14) What Is The Best Thing About Our Organization?**
- 15) How Will You Verify A Customer?**
- 16) What Will You Do If You Get A Call For A Query Outside Your Ambit?**
- 17) What Is Your Perception Towards Digital banking?**
- 18) What Is Your Biggest Strength?**
- 19) How Efficient Are Your Communication Skills?**
- 20) Why You Chose Us?**
- 21) Do You Have Any Questions For Us?**

Source and more details: <https://prepmycareer.com/phone-banker-interview-questions-answers/>