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Top 21 Hotel general manager interview questions

- 1)How interested are you in enhancing our revenue and how will you do it?
- 2)How do you ensure that the hotel staff remains productive and efficient?
- 3)How do you handle a situation when a guest of yours is lunatic, violent, criminal or possessed any other disturbing profile?
- 4)Describe about a situation when you exceeded the budget prepared by the management.
- 5)How will you handle disgruntled guests who are not satisfied with the services provided?
- 6)Name three best software widely used in the hotel industry.
- 7)What are the common reasons that make guests discontent at the hotels?
- 8)How do you prefer to categorize the hotel staff?
- 9)Handle a situation in which you are out of electricity and the back up generator is blowed up.
- 10)A hotel survives when it provides quality in its operations. How do you interpret the term “quality”?
- 11)We do not succeed everytime. How do you manage your failures?



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- 12) If you were an animal, what will you be?
- 13) Managers often feel the heat of pressure, strain and tension at their workplaces. How do you relieve your stress levels?
- 14) Describe your best boss and worst boss.
- 15) As a hotel manager you will be required to perform several tasks in a single day. How do you prioritize?
- 16) We all are pushed by a few factors to perform excellently at our workplace. What motivates you to work?
- 17) What are your strengths and weaknesses?
- 18) When can you start working at our hotel?
- 19) What are your salary expectations?
- 20) Why you chose our hotel?
- 21) Do you have any questions for us?

Source and more details: <https://prepmycareer.Com/hotel-general-manager-interview-questions/>