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Top 21 Operations Manager Interview Questions

- 1) As an operations manager, what key performance indicators (kpis) will you introduce in our production department?
- 2) What is your understanding of the organizational flow of communication? Can you tell why it is necessary?
- 3) What is your understanding of the inventory holding cost? Please also tell us about its different components.
- 4) Differentiate between a static budget and a flexible budget.
- 5) What are the various types of budgets?
- 6) What are the different business functions into which an organization is departmentalized?
- 7) An operations manager usually works at the top level of management. But still, your performance is appropriately measured and evaluated. How open are you to accepting criticism and negative feedback?
- 8) List out the three primary duties of an operations manager from a typical workday.
- 9) Managing safety and safeguarding the workers from possible mishappenings is the duty of an operations manager. What are some typical worker safety regulations followed by the organizations?



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- 10) Assume a situation in which a group of employees are dissatisfied with the workload put on them. They think it is unbearable and demand for a pay hike. How would you handle this situation?
- 11) Our organization moves with technological developments and have deployed some of the best software at our workplace. Can you tell us about the various popular software used to manage business operations?
- 12) What are your views on employee motivation? Can we motivate them?
- 13) How should a typical operations manager must look like? Can you define his or her five best qualities?
- 14) Describe a situation in which the changes implemented by you were widely protested by the employees of the organization.
- 15) What are your strengths and weaknesses as an operations manager?
- 16) Our employees are often exposed to the challenging business environment in which we operate. This usually leads to stress and anxiety when done on a long term basis. How do you manage this phase of a corporate job?
- 17) Every employee has his/ her own style of working at the workplace. What is your preferred mode of working – in a team or alone?
- 18) What are your salary expectations?



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- 19) Corporate careers are unpredictable and almost all the employees have to face a low point in their careers. How do you manage your workplace failures?
- 20) What is your dream job? State from the context of business and corporate employees.
- 21) Do you have any questions for us?

Source and more details: <https://prepmycareer.Com/operations-manager-interview-questions/>